

WC 11-196

ORIGINAL

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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
Section 63.71 Application of)
)
Qwest Communications Company, LLC)
d/b/a CenturyLink QCC)
)
For Authority to Discontinue)
Broadband Phone Service)

FILED/ACCEPTED

NOV 17 2011

Federal Communications Commission
Office of the Secretary

SECTION 63.71 APPLICATION

Qwest Communications Company, LLC, d/b/a CenturyLink QCC (CenturyLink) hereby applies for authority to discontinue its Broadband Phone Service(s) (BPS) pursuant to Section 63.71 of the Federal Communications Commission's (Commission) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214.

CenturyLink is a non-dominant carrier with respect to BPS. CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, Louisiana 71203

2. Date of planned service discontinuance

The anticipated date for discontinuing BPS is December 30, 2011, or as soon thereafter as the necessary regulatory approvals can be obtained.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue the provision of BPS in all states where it is currently offered, specifically the states of: Arizona, Colorado, Iowa, Idaho, Minnesota,

Montana, North Dakota, Nebraska, New Mexico, Oregon, South Dakota, Utah, Washington, and Wyoming.

4. Brief description of the type of services affected

BPS is a consumer voice over Internet protocol (VoIP) telephone service offering. It allows consumers to place telephone calls over their broadband Internet service. CenturyLink is discontinuing this offering because it has not been commercially successful. In fact, CenturyLink has fewer than 30 BPS customers in several of the states in which it is offered. Current BPS customers have the option of moving to a comparable voice and long distance offering provided by CenturyLink or switching to a different provider of these services.

5. Brief description of the dates and methods of notice to all affected customers

Attached hereto is a sample of the letters that were sent to all of CenturyLink's BPS customers via U.S. Mail.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier in regard to the service to be discontinued.

7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each affected state identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By: /s/Craig J. Brown
Craig J. Brown
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

DATE: November 17, 2011

November 16, 2011

Qwest is now CenturyLink.

ACTION REQUIRED
Important Information Regarding the
Termination of your Broadband Phone Service

N-1 1-509

Address:

Dear:

At CenturyLink, our goal is to bring you great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products. Effective December 30, 2011, CenturyLink will terminate its Broadband Phone Service product in all geographic areas, which is a voice over Internet protocol (VoIP) telephone service. **As of December 30, 2011, your Broadband Phone Service will no longer function. As a result, you will need to choose a new service prior to that date. Options for replacement telephone service include CenturyLink's traditional residential telephone service.**

As a result of termination of your Broadband Phone Service, you will need to make arrangements to have your existing Telephone Number transferred to your new telephone service. This service will need be transferred prior to December 30, 2011 or you will lose your existing telephone number.

If you have any questions about this disconnection of your Broadband Phone service, please contact us at 1-888-353-4814 between the hours of 8 a.m. and 6p.m. MT.

As a loyal CenturyLink customer, we want to ensure that you continue to receive the highest quality High-Speed Internet. Due to the discontinuation of Broadband Phone Service, CenturyLink would like the opportunity to continue to save you money by offering you the opportunity to lock in your High-Speed Internet rates for 5-years, all with no term commitments. Call us for details.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal

Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of CenturyLink. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Please contact us at 1-888-353-4814 between the hours of 8 a.m. and 6 p.m. MT to take advantage of this great offer and for a free no obligation account review. It's a quick and easy way to make sure you are getting the most for your money with every service in your communications package.

Spanish Speaking Customers may contact us between the hours of 8 a.m. and 6 p.m. MT by calling 1-866-871-0113.

Thank you for choosing CenturyLink for your communication needs.

CERTIFICATE OF SERVICE

I, Christopher Calvert, do hereby certify that I have caused the foregoing **SECTION 63.71 APPLICATION** to be 1) filed with the Secretary of the FCC via courier (original and five copies plus one for stamp and return), 2) served, via First Class U.S. Mail, postage prepaid, on the Governors of Arizona, Colorado, Iowa, Idaho, Minnesota, Montana, North Dakota, Nebraska, New Mexico, Oregon South Dakota, Utah, Washington, and Wyoming, 3) served, via First Class U.S. Mail, postage prepaid, on the Arizona Corporation Commission, Colorado Public Utilities Commission, Idaho Public Utilities Commission, Iowa Utilities Board, Minnesota Public Utilities Commission, Montana Public Service Commission, Nebraska Public Service Commission, New Mexico Public Regulation Commission, North Dakota Public Service Commission, Public Utility Commission of Oregon, South Dakota Public Utilities Commission, Utah Public Service Commission, Washington Utilities and Transportation Commission, and Wyoming Public Service Commission, and 4) served, via First Class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense (all addresses delineated in attached list).

/s/ Christopher Calvert
Christopher Calvert

November 17, 2011

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

The Honorable Janice K. Brewer
Arizona Governor
Executive Tower
1700 West Washington Street
Phoenix, AZ 85007

Colorado Public Utilities Commission
Suite 250
1560 Broadway
Denver, CO 80202

Governor John Hickenlooper
135 State Capitol
Denver, CO 80203-1792

Idaho Public Utilities Commission
POB 83720
Boise, ID 83720-0074

Governor C.L. "Butch" Otter
Office of the Governor
State Capitol
POB 83720
Boise, ID 83720

Iowa Utilities Board
Room 69
1375 E. Court Avenue
Des Moines, IA 50319-0069

Governor Terry Branstad
State Capitol
1007 East Grand Avenue
Des Moines, IA 50319

Minnesota Public Utilities Commission
Suite 350
121 7th Place E.
Saint Paul, MN 55101-2147

Governor Mark Dayton
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
Saint Paul, MN 55155

State of Montana
Public Service Commission
POB 202601
Helena, MT 59620

Governor Brian D. Schweitzer
Office of the Governor
Montana State Capitol Building
POB 200801
Helena, MT 59620-0801

Nebraska Public Service Commission
Suite 300
1200 N Street
Lincoln, NE 68508-2601

Governor Dave Heineman
Lincoln Office/State Capitol
POB 94848
Lincoln, NE 68509-4848

New Mexico Public Regulation Commission
POB 1269
Santa Fe, NM 87501

Governor Susana Martinez
Office of the Governor
490 Old Santa Fe
Santa Fe, NM 87501

North Dakota Public Service Commission
Department 408
600 E. Boulevard
Bismarck, ND 58505-0480

Governor Jack Dalrymple
Office of the Governor
600 East Boulevard Avenue
Bismarck, ND 58505-0001

South Dakota Public Utilities Commission
1st Floor
Capitol Building
500 E. Capitol Avenue
Pierre, SD 57501-5070

Governor Dennis Daugaard
Office of the Governor
500 E. Capitol Avenue
Pierre, SD 57501

Utah Public Service Commission
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84114

Governor Gary R. Herbert
Utah State Capitol Complex
350 North State Street, Suite 200
POB 142220
Salt Lake City, UT 84114-2220

Public Utility Commission of Oregon
550 Capitol Street, NE #215
POB 2148
Salem, OR 97308-2148

Governor John Kitzhaber
160 State Capitol
900 Court Street
Salem, OR 97301-4047

Washington Utilities and Transportation
Commission
1300 S. Evergreen Park Dr. SW
Olympia, WA 98504-7250

Governor Chris Gregoire
Office of the Governor
416 Sid Snyder Ave, SW, Ste. 200
POB 40002
Olympia, WA 98504-0002

Wyoming Public Service Commission
Suite 300
Hansen Building
2515 Warren Avenue
Cheyenne, WY 82002

Governor Matt Mead
Office of the Governor
State Capitol
200 West 24th Street
Cheyenne, WY 82002-0010

Secretary of Defense
Attn. Special Assistant for Telecommunications
Pentagon
Washington, DC 20301